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B. B. A. (H) (Fifth Semester)

EXAMINATION, 2019

INDUSTRIAL RELATIONS

Time : Three Hours

Maximum Marks : 70

Note : Attempt questions from both Sections as directed.

Section—A

(Short Answer Type Questions)

Note : Attempt any *seven* questions. Each question carries 4 marks. $7 \times 4 = 28$

Write short notes on the following .

1. Aspects of industrial relations.
2. Gandhian approach to industrial relations.

(C-65) P. T. O.

3. Types of trade union formed according to purpose.
4. Features of Post-independence period of trade union movement.
5. Central Trade Unions.
6. Aims of employer organisation.
7. Characteristics of collective bargaining.
8. Process of conciliation.
9. Idea generation technique used for quality management. <https://www.upadda.com>
10. Why grievances need to be slotted ?

Section—B

(Long Answer Type Questions)

Note : Attempt any *three* questions. Each question carries 14 marks. $3 \times 14 = 42$

1. How is preventive discipline different from corrective discipline ? Explain McGregor Hot stone principle for disciplinary action.
2. What is technological change ? How does it impact industrial relations ?

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3. Define industrial relations. Why are they important ? State its components and factors affecting industrial relations.
4. Identify and explain the dispute preventive machinery.
5. Explain the stages of industrial unrest in India.

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